



Republic of the Philippines
Supreme Court
Office of the Court Administrator
Manila

OCA CIRCULAR NO. 52-2023

TO : ALL COURT PERSONNEL OF THE FIRST AND SECOND LEVEL COURTS

SUBJECT: OCA CIRCULAR NO. 31-2023 DATED 26 JANUARY 2023 (RE: COURT EN BANC RESOLUTION DATED 10 JANUARY 2023 IN A.M. NO. 21-04-05-SC [RE: BRIEFING ON THE GOVERNANCE IN JUSTICE PROGRAMME (GOJUST II) AND ON PREVIOUS SUPPORT PROVIDED BY THE EUROPEAN UNION] RELATIVE TO THE STRATEGIC PLAN FOR JUDICIAL INNOVATIONS [SPJI] INTERNAL CUSTOMER SATISFACTION SURVEY)


Relative to OCA Circular No. 31-2023 dated 26 January 2023 which **DIRECTED** all judges, clerks of court, and branch clerks of court of the first and second level courts to **ACCOMPLISH** the SPJI Internal Customer Satisfaction Survey Form, a phase 2 of the subject survey will be conducted with other court personnel as respondents.

In view thereof, all court personnel (except all judges, clerks of court, and branch clerks of court) of the first and second level courts are **DIRECTED** to **ACCOMPLISH**, from 13 February 2023 to 22 February 2023 **only**, the SPJI Internal Customer Satisfaction Survey Form-2 through the link <https://forms.office.com/r/DWXTh0SEKG> or QR Code:



For strict compliance.

09 February 2023


RAUL B. VILLANUEVA
Court Administrator